

MEMBER SERVICES NUMBERS FOR INTERNAL AND PATIENT USE (Eligibility & Benefits)		Referrals & Pre-Auths			Websites	
UW Physicians 1-800 #	1-800-826-1121	Information about UW physicians within our organization & classes offered for the public				http://www.UWPhysicians.com
		Website with information about the UW Academic Medical Center				http://www.washington.edu/medical/
BHP (State Level)	1-800-660-9840	Member Services				http://www.wa.gov/hca/Basic
HO (State Level) (Med. Asst.)	1-800-562-3022	*Member Services for Healthy Options at the State Level				http://www.wa.gov/dshs
Aetna (HMO)	1-800-624-0706	Member Services	Referral Fax:(888)893-7709	1-888-239-1287		http://www.aetna.com
Aetna (Non-HMO)	Refer to the patient's card for non-HMO lines of business			1-888-893-7696		http://www.aetna.com
Aetna General	1-800-654-3250	Member Services				http://www.aetna.com
Aetna HO & BHP	1-800-654-6506	Member Services	Referral Fax:(206)701-1225	1-888-239-1287		http://www.aetna.com
Aetna Microsoft EPO	1-800-320-8619	Member Services	Referral Fax:(888)477-1553	1-800-842-4266		http://www.aetna.com
CHIP Children's Health Insurance Program	1-800-562-3022	Member Services				
Cigna Managed Care	1-800-245-2471	Member Services		1-800-245-2471		www.cigna.com
Community Health Plan of WA	1-800-440-1564	Member Services				
First Choice Health Network	Member Service Phone	Number on patient's card. If card is not available call 1-800-231-6935				www.FCHN.com
First Choice Health Plan	1-800-322-8044	Member Services				www.FCHN.com
Group Health Cooperative	206-287-2400					
GHC/VM Alliant	1-800-442-4038	Member Services				
GHC/VM Options	1-888-742-3542	Member Services				
Kitsap Physician Services	1-360-478-6796	Member Services				
Molina (was QualMed)	1-800-869-7165	Member Services				
Mutual of Omaha	1-800-658-1854	Member Services				
NW WA Medical Bureau	1-800-659-7229	Member Services				
One Health Plan (Great West Life)	1-800-685-1010	Member Services		1-800-685-1010		http://www.one.com
PacifiCare	1-800-932-3004	Member Services				http://www.pacificare.com
PacifiCare SecureHorizons	1-800-533-2743	Member Services				http://www.pacificare.com
Premera BC (General)	1-800-345-6784	Member Services				http://www.premera.com
Premera BC BHP	1-800-691-3072	Member Services	Referral Fax:1-800-611-6675	For questions about		http://www.premera.com
Premera BC Blue Choices	1-800-664-5130	Member Services	Referral Fax:1-800-611-6675	Premera referrals for all		http://www.premera.com
Premera BC HO	1-800-427-7272	Member Services	Referral Fax:1-800-611-6675	lines of business call:		http://www.premera.com
Premera BC HealthPlus	1-800-527-6675	Member Services	Referral Fax:1-800-611-6675	1-800-241-1796, press 2		http://www.bluecares.com
Premera BC Ind Man. Care	1-800-840-8216	Member Services	Referral Fax:1-800-611-6675			http://www.premera.com
Premera BC Individual Insurance	1-800-241-1796	Member Services				
Providence-Oregon	1-503-574-7500	Member Services				
QualMed (now Molina)	1-800-869-7165	Member Services				
Regence - All lines of business	1-800-322-1737	Provider Service	(206) 464-3363 Customer Service			http://www.regence.com
Regence TDD	1-877-727-4357					http://www.regence.com
Regence BHP	1-800-560-5731	Provider Service	(206) 464-3363 Customer Service	Ref.fax:1-877-367-6551	call Ref:1-800-557-0555	http://www.regence.com
Regence Blue Card	1-800-206-1244	Provider Service	(206) 464-5516 (local number)			http://www.regence.com
Regence Boeing Selections (Non-Union)	1-888-232-8229	Member Service	1-800-322-1737 Provider Service	Ref.fax:(206) 464-3819	call Ref:1-888-232-8229	http://www.regence.com
Regence Boeing Selections (Union/Retiree)	1-800-669-9715	Member Service	1-800-322-1737 Provider Service	Ref.fax:(206) 464-3819	call Ref:1-800-669-9715	http://www.regence.com
Regence Boeing Traditional (Non-Union)	1-888-232-5763	Member Service		Ref.fax:(206) 464-3819	call Ref:1-888-232-8229	http://www.regence.com
Regence Boeing Traditional (Union/Retiree)	1-800-422-7713	Member Service		Ref.fax:(206) 464-3819	call Ref:1-800-669-9715	http://www.regence.com
RegenceCare	1-800-222-6129	Member Service	(206) 389-6643 Pre-Auths	Ref.fax:1-877-367-6551	call Ref:1-800-475-1149	http://www.regence.com
Regence Individual Insurance	1-888-344-8234	Member Services		Ref.fax:1-877-367-6551		http://www.regence.com
Regence PEBB	1-800-258-2035	Provider Service	(206) 464-3363 Customer Service	Ref.fax:(206) 389-5611	call Ref:1-800-475-1149	http://www.regence.com
Regence Selections	1-800-322-1737	Provider Service		Ref.fax:1-877-367-6551	call Ref:1-800-322-1737option 5	http://www.regence.com
TRICARE -Foundation Health	1-800-404-3117	Claims Questions		(253) 926-7533 Pre-Auths		http://www.fhfs.com
TRICARE -Foundation Health	1-800-404-2042	Elig./Benefit Questions	1-800-404-2042 for all referrals	(253) 926-7545 Pre-Auths		http://www.fhfs.com
United Healthcare	Member Service Phone	Number on patient's card. If card not available call 1-800-357-1371			1-800-325-6651	http://www.unitedhealthcare.com
Virginia Mason Employee Plan	206-344-7984	Member Service				
WSHIP (Wa State Health Insurance Pool)	1-800-877-5187	Member Services				http://www.onlinehealthplan.com/oasys/wship
Mental Health Organizations						
Cigna Behavioral Health (WA only)	1-800-333-1687	For Cigna and some First Choice plans				
Health Mangement Center		For Teamsters				
Magellan (Greensprings)	1-800-342-1732	For RegenceCare, Regence Selections				http://www.magellanhealth.com
Magellan (Human Affairs International)	1-800-424-1565	For Aetna HMO, Microsoft and Medicare				
MHN	1-800-404-5657	For both mental health and Chem Dep services for TRICARE patients.				
PacifiCare Behavioral Health	1-800-577-7244	For PacifiCare				www.pacificare.com/pbh
Pro Behavioral Health	1-800-944-6527	For QualMed BHP				
Regional Support Network	(206) 296-5213	For All Healthy Options patients				
Value Options	1-800-228-1286	For Regence Boeing Traditional				

