VA Training Call Checklist

General Points about Training Call:

- The Training Call resident should meet the Trainee in the ER lobby at the start of the shift to do a tour and review the PRON (if not already done).
- Shift hours on Weekdays are 5pm-8am, and on Weekend/Holidays are 8am-8pm or 8pm-8am or 8am-8am (24hr).
- Both the Training Resident and the Trainee are on call together. Both should be present for all patient encounters and available by pager throughout the shift.

Topics to Cover during a Training Call

Call Basics:

- What to do at the beginning and end of a call
- Getting in touch with the previous on-call resident and what to do if you have not heard from the next resident on call
- Locate the VA NPOD book and keys
- Locate the NPOD On-Call log, review how to fill out and where to put it
- Determine Backup Attending,
  - Review when and how to contact backup attending.
  - If the Backup attending is not available, contact in the following order:
    1) Service Providers:
       - 7E Inpatient Issues: Dr. Wingerson
       - 7W Inpt issues: Dr. Kothari
       - ATC Inpt issues: Dr. Reoux
       - PES issues: Dr. Nemuth
       - Consult issues: Dr. Pascualy
    2) Dr. Ferguson
    3) Dr. Barnes
    4) Dr. Raskind

Review Psychiatry Resident On-Call manual (PRON):

- How to check for Triage Notes and behavioral Flags
- How and when to get police Security Screens for patients
  - Automatic vs. Voluntary Screens
- How and when to get police standby
- Voluntary admissions
  - Clearing with 7E
  - Notifying AOD, starting orders
  - Writing Admit notes (Assessment Template),
  - Escorting pt to 7E with police
- When to discharge from ER
- When and how to transfer to another facility (American Lake, Outside Hosp)
- Accepting transfers from American Lake
Calling Code Greens

What to do during MHP referral:
  o getting seclusion/restraint for patients waiting for MHP via Code Green
  o how to do documentation during seclusion/restraint (Code Green)

How to refer to ATC and SIT
How to send to Detox

Medical Issues:
  □ When and how to obtain medical or surgical consultation
  □ How to handle common cross-cover issues
    o HTN, glucose elevation, insomnia, diarrhea, agitation

Personal Sanity:
  □ When and where to eat, visit food room BA-101 in Bld 100
  □ When and where to sleep, visit call room 329 in Bld 1
    ➢ Stay Hydrated!
    ➢ Take breaks and rest as needed!